



Patients' Rights

Regarding your medical care, you have the right to:

- Considerate and respectful care.
- Be treated with dignity and participate fully in all aspects of your care.
- Receive information about your diagnosis, medical condition, and treatment in terms that you can understand.
- Be given an explanation of all procedures and to be informed about the outcome of your care.
- Receive a timely response from your doctor or nurse whenever you report medical problems during this pregnancy.
- Refuse treatment to the extent permitted by law and to be informed of the possible consequences of the refusal.
- Know the names and professional titles of your caregivers.
- Obtain a second opinion if you choose.
- Medical care without discrimination based on race, religion, national origin, gender, age, sexual orientation, or disability.
- Confidentiality regarding your clinical and personal records.
- View your medical records within the limits of the law.

Patients' Responsibilities

Regarding your medical care, you are responsible for:

- Providing accurate and complete information about all matters pertaining to your health, including medications and past or present medical problems.
- Reporting changes in your condition or symptoms, to a member of CPG.
- Following the instructions and advice of your health care team. If you refuse treatment or do not follow the instructions or advice, you must accept the consequences of your decisions.
- Identifying and reporting any safety concerns that may affect your care.
- Notifying a member of the health care team if you do not understand information about your care or treatment.
- Informing your physician, nurse, or other health care provider if you are not satisfied with any aspect of your care.
- Participating in the planning of your care.
- Providing timely information regarding your health insurance.
- Paying your bills or making arrangements with CPG to meet your financial obligations in a timely manner (You need to pay your prenatal care, before 34 weeks of pregnancy).
- Keeping your scheduled appointments or canceling your appointments in advance, when possible. If, you don't show to 3 or more appointments, unfortunately we can't continue with your prenatal care in this clinic.

Regarding your personal behavior, you are responsible for:

- Acting in a considerate and cooperative manner.
- Respecting the rights and property of others.
- Following the policies and procedures of Centro Prenatal de Gwinnett affecting your care.

Confidentiality

All patient medical information, whether stored electronically, in the medical record, or obtained by any other means, is treated as private and confidential. All CPG staff members take precautions to assure the privacy and confidentiality of patients.